

PARENT/GUARDIAN CODE OF CONDUCT

We have the right to feel and be safe in our centre. The Yonge Hearts Code of Conduct sets clear standards of behaviour that apply to all individuals involved in our centre including parents or guardians, volunteers, teachers and/or Board members.

These standards apply whether they are on centre property or at centre-sponsored events and activities.

All members of the centre are to be treated with respect and dignity regardless of sex, race, creed, sexual orientation, disability or any other ground protected by the Ontario Human Rights Code.

All adult members have a responsibility to act as models of good behaviour. Foul language (swearing, name calling, shouting, being disrespectful) is not appropriate. Individuals engaging in such behaviour will be asked to leave the premises immediately.

Inappropriate behaviour or harassment of any kind towards a child, student, parent or staff will result in immediate intervention up to and including the family's expulsion from the centre and/or police intervention. This type of behaviour includes but is not limited to harassment or intimidation by written note, e-mail, words, gestures and/or body language.

No weapons are allowed on centre property or at centre functions. The consequences for failure to comply will include but is not limited to the family's expulsion from the centre.

Alcohol and illicit drugs are not allowed on centre property or at any centre sponsored events. The consequences for failure to comply will include but is not limited to the family's expulsion from the centre.

The privacy and confidentiality of our parents, guardians, teachers, volunteers and children is important to us. All concerns and comment should be addressed with the teachers. Should this discussion not address your concerns, please review the situation with the Director. Failing resolution with the Director, the matter will be referred to the executive committee of the Board by the Director.

With the increasing popularity of social media, the privacy and confidentiality of our member families and staff has become increasingly difficult to maintain. If any communication of a defamatory nature involving the centre, staff or one of the member families is discovered, the matter will be referred to the Director.

Any pictures taken at the centre or during centre events are for the private use of the family only. These pictures cannot be posted in on-line photo albums, Facebook, etc unless consent is otherwise obtained.

Cubbies are to be used solely for the purpose of communicating between parents and Yonge Hearts Child Care Centre. They are not to be used for business promotion.

This code of conduct must be signed by all parents/guardians and shared and followed by any and all adults that will be involved in your child's experience at Yonge Hearts including parents, grandparents, siblings, other relatives and care givers.

I have read the Code of Conduct and agree to the terms as stated. I have been given the opportunity to review the document, ask any questions if required and confirm that no further clarification is necessary. I understand that failure to comply with any of the above standards could result in, but is not limited to, expulsion from the centre.

CHILD'S NAME: _____

PARENTS NAMES: _____

SIGNATURES: _____

DATE: _____
